

Discrimination is Against the Law

Pinnacle Treatment Centers and its affiliates (“Pinnacle”) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Pinnacle does not exclude people or treat them differently because of race, color, national origin, age, disability, sex or sexual orientation.

To assist individuals with disabilities in communicating effectively with us, Pinnacle provides free aids and services to our patients, employees and individuals inquiring about our services. These services include, but are not limited to:

- Qualified sign language interpreters; and
- Written information in other formats (large print, audio, accessible electronic formats and other formats).

Pinnacle provides free language services to people whose primary language is not English. These services include, but are not limited to:

- Qualified interpreters; and
- Information written in other languages.

If you need these services, contact our Compliance department at:

- 844-755-3399

If you believe that Pinnacle has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Pinnacle Treatment Centers Compliance Department
1317 Route 73 North, Suite 200
Mt. Laurel, NJ 08054

Phone: 856-439-6111

Fax: 856-780-5153

Email: pinnacleconfidentialhotline@pinnacle-treatment.com



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You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, contact the Compliance Department at the phone numbers or email addresses listed above.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, DC 20201

Phone: 800-368-1019

TTD: 800-537-7697

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>



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